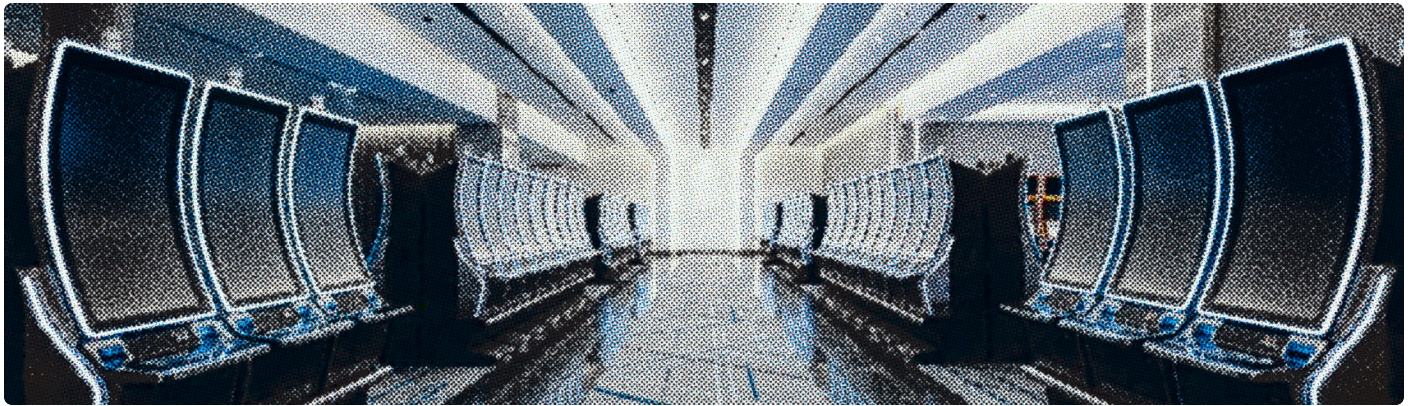


Where your data lives, and what it takes to get it back.

Casinos, resorts, hotels and venues run on systems that can't all stop at once. Here's what breaks without each one, and the order to bring them back after an attack.



Eight systems, and what breaks without each one.

SYSTEM	IF IT'S DOWN
Property management	Front desk goes to paper.
Casino management and player tracking	Can't rate play or issue comps.
Cage and count	Cash handling and reporting stall.
Loyalty and CRM	Guest PII and point balances: what attackers ransom.
Point of sale and payments	Outlets go cash-only.
Surveillance video	Footage your regulator requires you to keep.
Ticketing and events	Box office and gates stall.
Active Directory and Entra ID	Nobody signs in to anything above.

What to bring back first.

An example order after ransomware. Write yours down and test it.

- 01 Identity, so staff can sign in
- 02 Core infrastructure, network, DNS, virtualization
- 03 Money in, POS, payments, the cage
- 04 Guest systems, PMS, casino, ticketing
- 05 Loyalty and CRM, from a known-clean copy
- 06 Back office, everything that can wait a day

Eight questions to ask.

Any you can't answer with confidence is a gap.

- 01 Is there a copy an attacker with admin rights can't delete?
- 02 Can you restore Active Directory first?
- 03 Is your recovery order written down, and tested?
- 04 Do backups cover your full video retention period?
- 05 Do you know where cardholder data sits in your backups?
- 06 Could a fake help desk reset reach your backups?
- 07 Can cloud booking and ticketing apps roll back to a clean point?
- 08 Who runs the restore at 3 a.m. on a holiday weekend?

The rules it touches.

NIGC MICS 25 CFR Part 543 sets IT controls for Tribal gaming.	Tribal internal controls Set by each Tribal gaming commission.	State gaming rules Technology and record-keeping for commercial casinos.	PCI DSS Cardholder data in backups stays in scope.
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Recover clean, and recover fast.

99% faster recovery	94% faster rebuild	30× more frequent recovery testing
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ESG analysis of Commvault Cleanroom Recovery and Cloud Rewind.

< 15 min failover and failback RTO Global cruise line	6,500+ AWS resources protected Global entertainment company	< 2 hours recovery from disasters BookMyShow
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Commvault customers, as reported by Commvault.

Commvault protects the data. KELYN runs the recovery.

Talk to a KELYN recovery engineer about writing a recovery order you can test.

Copies they can't touch Immutable and air-gapped, with keys only you hold.	Identity first Active Directory and Entra ID back before anything else.	Clean recovery Restores that don't bring the attacker back.	U.S.-based engineers KELYN runs and tests the restores with you.
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