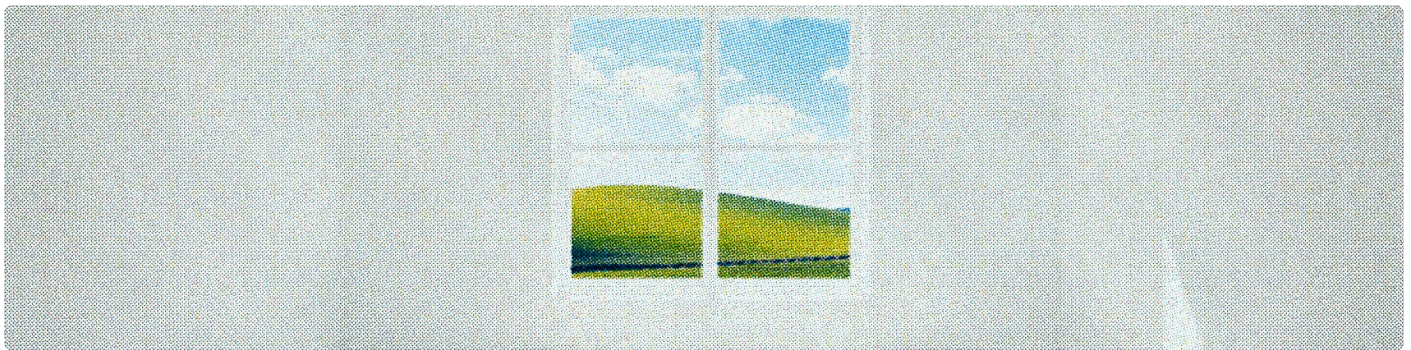


# Microsoft runs Microsoft 365. Your data is yours to protect.

Under Microsoft's shared responsibility model, Microsoft is responsible for the service: its infrastructure, availability and resilience. Your organization is responsible for its data and accounts: recovering from deletions, ransomware and bad changes, and keeping data as long as you need it.



## WHO PROTECTS WHAT

### Where the service ends and your data begins.

| RISK                                        | WHO OWNS IT       | WHAT KELYN AND COMMVAULT ADD                                                                               |
|---------------------------------------------|-------------------|------------------------------------------------------------------------------------------------------------|
| Service infrastructure and uptime           | Microsoft runs it | Microsoft 365 keeps its full functionality; backup is added alongside it.                                  |
| Accidental or malicious deletion            | Yours to recover  | Point-in-time recovery of Microsoft 365 data to an earlier point.                                          |
| Ransomware and compromised accounts         | Yours to recover  | Immutable copies in isolated storage outside your tenant, to recover from after an attack.                 |
| An outage or data loss inside Microsoft 365 | Yours to plan for | Backups sit outside the tenant, so they aren't lost with it. Multi-cloud replication keeps data available. |
| Long-term retention and compliance          | Yours to define   | Long-term retention options and regulatory compliance support.                                             |
| Mailbox storage limits                      | Yours to manage   | Archiving moves email to cost-effective storage, within Exchange Online limits.                            |
| Finding archived content                    | Yours to manage   | Content indexing with fast search, for admins and end users.                                               |

## CHECK YOUR SETUP

## Eight questions to ask about your Microsoft 365 backup.

Any you can't answer with confidence is a gap worth closing before you need a restore.

- |    |                                                                                                       |
|----|-------------------------------------------------------------------------------------------------------|
| 01 | Are your backup copies stored outside your Microsoft 365 tenant?                                      |
| 02 | Are those copies immutable, so ransomware or a compromised admin can't change them?                   |
| 03 | Can you restore to a point in time: one mailbox item, one file, one Teams channel?                    |
| 04 | How long do you keep backups, and does that meet your retention and compliance requirements?          |
| 05 | Who monitors backup jobs every day, and who runs the restore when you need one?                       |
| 06 | When did you last test a restore, and how long did it take?                                           |
| 07 | Are Entra ID users, groups and policies protected too? Nobody signs in to Microsoft 365 without them. |
| 08 | Do you know how close your mailboxes are to Exchange Online storage limits?                           |

## WHAT'S COVERED

## Every core Microsoft 365 workload, and what sits around it.

## MICROSOFT 365

Exchange · Teams · OneDrive · SharePoint

## SAME COMMVAULT PLATFORM

Dynamics 365 · Google Workspace · Endpoints · VMs

## EXTENDED BACKUP

Azure resources · On-premises resources

## HOW KELYN DELIVERS IT

## Commvault protects the data. KELYN runs it for you.

01

### Backup technology

Commvault backup, recovery and data management protect Exchange, Teams, OneDrive and SharePoint and keep them recoverable.

02

### Managed service

KELYN licenses, deploys, manages and supports the service, with simplified license management and streamlined onboarding.

03

### U.S.-based support

Dedicated support from certified KELYN experts, 100% based in the United States, for point-in-time recovery and long-term retention.

## NEXT STEP

## Talk to KELYN about your Microsoft 365 environment.

We'll look at your tenants, your current backups and how Microsoft 365 backup and recovery fits your data protection strategy. Email [sales@kelyntech.com](mailto:sales@kelyntech.com) or call 1-888-937-1230. See also the Active Directory and Entra ID recovery guide.

## WEB

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